#### **Baby Blues** • Rick Kirkman & Jerry Scott



#### Beetle Bailey • Mort Walker





#### **Blondie** • Chic Young





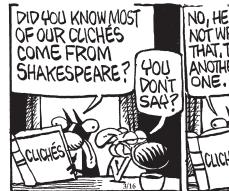


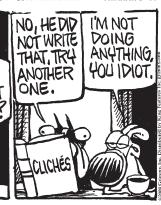
Hagar the Horrible • Chris Browne





**Mother Goose and Grimm** • Mike Peters







Sally Forth • Greg Howard

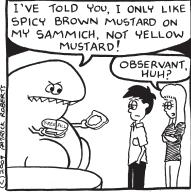




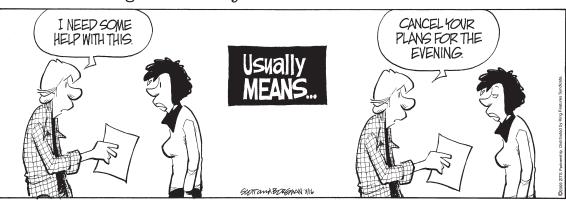
Todd the Dinosaur • Patrick Roberts







**Zits** • Jim Borgman & Jerry Scott







SCOTT AND BORGMAN 3/17





THAT IS SO

## Dr. Joyce **Brothers**

Ask Dr. Brothers

# Need an attitude adjustment?

Dear Dr. Brothers: I have a new job and I'm not doing so well. I don't want to get fired because it might be hard to find a new gig in this economy, so maybe you can help me with some tips for coping. Anyway, I work for a large department store, and they took me out of sales which I loved – and put me in customer service. The people are sometimes so nasty that I am either crying or snapping back at them. I know it's just part of the job, but I need some help adjusting to this! -D.N.

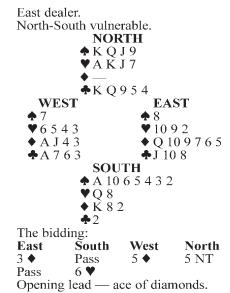
Dear D.N.: It's too bad that you were transferred from a job you loved to one that probably is not very suitable for you. Or is it? Perhaps we need to take a closer look at the qualities you need to succeed in both jobs, and find out if you can transfer some of the skills you already have and build up some of those you don't. First, to succeed in sales, you probably are good at engaging people and are not too timid to communicate with them. Those are attributes not everyone has, and who knows - maybe your personality is one of the reasons you were given this new job. You also probably have a good aptitude for persuading others - every top salesperson can win over customers - and this also will be a plus in your new job if you realize it.

You should acknowledge that you have been given a tough assignment. No one ever says that customer service is easy - people can be unreasonable, angry, and downright rude and nasty. Perhaps it would help you to read some books on this challenge and find some responses you can draw upon when possible to avoid losing your cool. If you can calm the customers and let them know you want to meet their needs (within the store's guidelines), that's half the battle. Take lunch with some of the more veteran workers and see if they have tips to give you. Sometimes just getting together and sharing horror stories can make the job more bearable.

Dear Dr. Brothers: I signed up to help mentor some elementary-school kids, and I had a good time meeting and talking with them at breakfast at the school. These kids don't have much of a home life, as they have poverty issues, and I was trying to help them become good citizens. I suggested they help me clean up a ravine next to the school that was littered with stuff, and said I would meet them on the playground. This didn't work out with the staff. Why would they be so negative? - P.B.

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## **Bridge** • Steve Becker



#### **Famous Hand**

This astonishing deal occurred during a match in the 1997 Vanderbilt Teams, and had a direct effect not only on the outcome of that match, but also in determining the ultimate winners of the event.

The serendipitous result on the deal grew out of a bidding misunderstanding between Bobby Goldman and Paul Soloway, a longstanding partnership comprised of two of the best players in the United States.

After Fred Stewart and Steve Weinstein, East-West, had quickly arrived at five diamonds, Soloway elected to bid five notrump, which he intended as a takeout for the three unbid suits. He apparently felt a double at this level would have been construed as primarily for penalties.

However, Goldman read the five-notrump bid as "unusual notrump," asking him to choose between clubs and hearts, the two lower-ranking unbid suits. He therefore bid six hearts, and everyone passed, leaving North-South in their 4-2 heart fit rather than their 11-card spade fit!

Weinstein led the diamond ace, and Goldman could see that if he ruffed in dummy, whichever defender held four trumps would then have a trump trick. So instead of ruffing, Goldman discarded a spade!

Now, as anyone can plainly see, all Weinstein had to do to beat the slam was to cash the club ace. But he reasoned that if South had no clubs, leading the ace might help declarer make the slam, while if South had a club, he would have to lose a trick to the ace eventually. So at trick two, Weinstein led another diamond,

a play that no doubt has caused him many sleepless nights since. Goldman won the diamond with the king, drew trumps in four rounds and then ran seven spades to score the rest of the tricks! At the other table, six spades was duly bid and

made by Weinstein's teammates to achieve a tie. But if Weinstein had cashed the club ace at trick two, his team would have won the match and eliminated the team that went on to win the Vanderbilt that year.

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#### Family Circus • Bil Keane



"I'm glad we don't get too old for hugs.

### Conceptis Sudoku • Dave Green

			6		9			
9	6		8		4		3	2
9 8		4				7		6
7	3			4			2	5
			5		3			
4	9			6			1	8
1		9				2		7
3	7		1		8		5	4
			4		7			

Difficulty Level \*

This is a logic-based num ber placement puzzle.

The goal is to enter a num ber, 1-9, in each cell in which each row, column and 3x. region must contain only one instance of each numeral. The solution to the las

7 5 6 1 3 4 2 8 1 9 4 7 2 8 5 3 9 1 5 4 7 2 3 6 6 2 7 3 8 1 9 4 3 4 8 5 9 6 1 2	7
h 9 1 5 4 7 2 3 6 6 2 7 3 8 1 9 4	9
<i>n</i> 6 2 7 3 8 1 9 4	6
3 6 2 7 3 8 1 9 4	8
3 4 8 5 9 6 1 2	5
	7
<i>e</i> 4 7 9 8 5 3 6 1	2
2 8 3 6 1 9 7 5	4
st 5 6 1 2 4 7 8 9	3
Difficulty Level ★	3/0

#### Cryptoquip

Sudoku puzzle is at right.

WINNRWLCZ JC RZKA

NKAEAKKAO J BAKYJLC

WAHLWREY BQAAWA, BRIFO RCA

### BJFF OLH J HIACWYAK HRCWYAK?

Yesterday's Cryptoquip: NAME OF AN IMPORTANT FLAGSHIP STORE THAT ONLY SOLD LARGE, PRICEY PIANOS: "GRAND CENTRAL."

Today's Cryptoquip Clue: H equals M

## **Crossword** • Eugene Sheffer

29 Island farewell

30 Shelter

storm

32 Riga

34 Barrel

ACROSS	<b>35</b> Denom-	5 Nursery	23 Young
<b>1</b> lm-	ination	feature	hog
presses	<b>36</b> Flavor	<b>6</b> Can.	25 Cut into
greatly	37 Current	neighbor	slivers
5 Youngster	measure	7 Famed	<b>26</b> "Sad to
in a cave	40 Support-	social-	say"
8 White-	ing	realist	<b>27</b> Egg
glove dis-		painter	container
0	41 Laugh-a- minute	8 "Sound of	29 State
covery			
12 Fish with	42 Flood-	Music"	with
a prehen-	related	song	conviction
sile tail	47 Misfor-	9 Second-	<b>31</b> — out a
<b>14</b> Norway's	tunes	hand	living
capital	<b>48</b> As one	10 Refuse	33 Danger-
<b>15</b> Lima	49 Lotion	<b>11</b> Big	ous fly
bein'?	additive	book	34 Chiseled
16 Paper	50 Baby food	<b>13</b> Egg	36 Racetrack
quantity	51 Roy's wife	19 Volcano's	adviser
<b>17</b> Vat	·	outflow	<b>37</b> Met
<b>18</b> Heavy	DOWN	20 Expert	melody
hammer	1 Venom-	21 Hang out	38 Pepper
20 Photo	ous viper	in the	dispenser
book	2 Teeny	hammock	39 Horse-
23 Fraud	3 Listener	22 Gaucho's	back
24 Hen pen	4 "Quiet!"	weapon	game
<b>25</b> G.B.S.	Solution tim		<b>40</b> Buy,
devotee	J O B M A L		-
		M HOER	renovate
28 Right	BLUEJAY	'S YURI	and sell
angle	EWOK	STRAM	quickly





quickly pinch 44 Greek mountain 45 Every last bit 46 "Science Guy" Bill

3/16/09 9:00:13 AM

