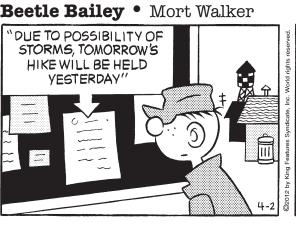
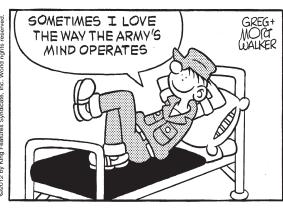
## Baby Blues • Rick Kirkman & Jerry Scott







# **Blondie •** Chic Young







## **Hagar the Horrible** • Chris Browne



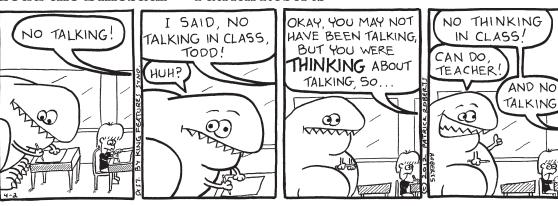
### **Mother Goose and Grimm •** Mike Peters



## Sally Forth • Greg Howard



**Todd the Dinosaur** • Patrick Roberts



**Zits** • Jim Borgman & Jerry Scott

THIS. MESS.









# Tom and Ray Magliozzi

• Click & Clack Talk Cars

# Can diagnostics be overdone?

Dear Tom and Ray:

The dashboard of our 2004 Honda lit up like a Christmas tree. We had the car towed to our dealer. On the bill, we were dismayed to see we had been charged \$80 three times for "diagnostics." The service manager said they had to connect the car three times to the computer to read the onboard diagnostic codes. This experience prompts a couple of questions: (1) Why would they have to connect the computer multiple times? Can't they get all the error codes at once? (2) Why should the customer be charged for the tools the mechanic uses? Don't mechanics need the codes anyway in order to work on today's cars? If the mechanic has to use his 5/8 wrench to do his job, should the customer be charged? It seems the diagnostic machine is the same thing. – Randy

RAY: It certainly seems questionable, doesn't it? But in fact, there are times when you need to scan a car more than once.

TOM: The codes don't always tell you exactly what to replace; they just indicate a failure. So if the code says you have an evaporative emissions system failure, you wouldn't start by replacing the whole system; you'd start by replacing the valve or hose that fails most commonly.

RAY: Then you'd test-drive the car. If the check-engine light stays off, you know you've fixed the problem. But if it comes on again, you have to scan the car again for your next clue.

equipment. If a shop buys an expensive diagnostic machine it charges its customers every time it's used, to pay for it. RAY: And all businesses charge for their equipment, whether it's separated out or embedded in

TOM: And you do pay for the mechanic's

the cost. When you go to the hospital, you might pay \$1,500 for a night in a hospital bed – because you're paying for the staff that wakes you up and the equipment they stick in you. TOM: On top of that, if they use a particularly

expensive piece of equipment you get charged for that as well. And it may save you several days in the hospital if they pinpoint your problem. RAY: The same is true for onboard automotive

diagnostics. With the computerized scanner, you get a more accurate diagnosis more quickly, and save the hours of labor that the mechanic would have spent testing each sensor individually.

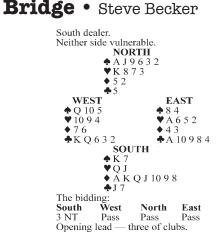
TOM: So we think the dealer has a right to charge you three times if it had to scan your car three times. But we'd never do that.

then add the labor time to do follow-up scans. TOM: The scan tool is a very simple device

that plugs in under the dashboard. So there's little U H P H labor involved. It usually takes only a few minutes to plug it in and interpret the results. RAY: If you talk to the service manager, he

might give you a break. Suggest that you pay for half an hour of labor instead of two extra scans. And suggest they make that company policy. (c) 2012 by Tom and Ray Magliozzi

and Doug Berman



## **Famous Hand**

Bridge is not like tick-tack-toe, where there is always a clearly correct play and no room for argument. Bridge is a much more complicated game, with plenty of room for legitimate differences of opinion in both the bidding and the

Consider this deal from the Vanderbilt teams some years ago. At the first table, sitting East-West, were two world-famous experts - whose names are mercifully omitted – defending against South's opening bid of three notrump. West led his fourth-best club, won by East with

the ace, and East returned the eight, also his original fourth-best club. Declarer played the jack, and West, after excruciating thought, concluded that South had started with the J-10-9-7. He therefore ducked the jack, hoping to score three more club tricks later on. Alas, this proved to be a serious miscalculation

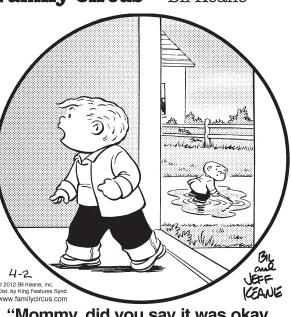
when declarer won all the remaining tricks. Afterward, West angrily contended that East should have returned the ten of clubs, not the eight, but East was in no mood to discuss this debatable contention. At the second table, where the East-West pair

were not nearly so famous – and, in fact, were not famous at all - the defense functioned much more effectively. Here, too, South opened the bidding with three

notrump. Again the opening lead was the three of clubs, and again the eight was returned by East. But at this table, West did not find the defense to be either difficult or complicated. He won the jack with the queen and continued with the king and another club. So the defenders

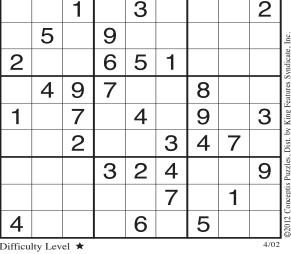
two, and West went on to the next deal without even bothering to look around for applause. (c)2012 King Features Syndicate Inc

# Family Circus • Bil Keane



"Mommy, did you say it was okay for us to play in the leftover rain?"

## Conceptis Sudoku • Dave Green



This is a logic-based number placement puzzle.

The goal is to enter a number, 1-9, in each cell in which each row, column and 3x3 region must contain only one instance of each numeral.

The solution to the last Sudoku puzzle is at right.

6	3	2	4	7	1	8	9	5
4	1	5	2	8	9	6	7	3
8	7	9	3	5	6	4	2	1
2	9	6	8	1	3	7	5	4
5	4	1	7	6	2	9	3	8
7	8	3	5	9	4	2	1	6
9	5	4	6	3	7	1	8	2
3	2	7	1	4	8	5	6	9
1	6	8	9	2	5	3	4	7
Difficulty Level ★★★★								3/3

## Cryptoquip

PBREA FUHF ZBS IQAOH PFHO

PBRSP RIFHZKM YAAQ ZHPP

RAY: No. We'd charge you once for a scan, and QHOFP, TIDKY MID PHM UA

PI-KIT EHOAAO?

Yesterday's Cryptoquip: I FIGURE YOU WILL EVENTUALLY ORDER A DRINK WHICH YOU DISLIKE, BASED ON THE LAW OF BEVERAGES.

Today's Cryptoquip Clue: O equals R

sound

expedi-

thropic

7 Crooked

8 Stomach

6 Blackbird 29 Baked

4 Jungle

tion

gift

10 Mysteri-

letter

ous

War country

(Abbr.)

mouse!"

19 Serene

22 Moving

24 Arrest

26 Lecture

of iron.

dessert

Francisco

garnishes

27 Made

e.g.

33 Three-

36 Plates

38 Martini

40 Trench

43 Crafty

44 Staff

**46** Poi

48 Deli

42 Formerly

source

47 Ireland

some

about

Gershwin

11 Cold

## Distributed by King Features Syndicate, Inc. **Crossword** • Eugene Sheffer

<b>ACROSS</b>	34 Actress	<b>56</b> And
1 Spaces	Vardalos	so on
5 Slight	35 Poet	(Abbr.)
touch	<b>37</b> About 78	57 Half the
8 South	percent	offspring
Ameri-	of our	
can	atmo-	DOWN
country	sphere	1 Festive
<b>12</b> Geo-	39 Melody	party
<b>12</b> Geo- metric	<b>39</b> Melody <b>41</b> Bar	party <b>2</b> Seed
	•	

13 Individual 45 Hang 14 Ostricharound es' kin 49 Early 15 Willing, bird's

**16** Bowling variation 18 Wool provide

old-style

from 8-Across 54 Great 20 Examiner 21 — -tat-tat 55 Watches

23 Set of parts and tools 24 Anarchist's

belief 28 Pinches 31 Coach Parseghian 32 Choral

composition

enzyme Lake 9 Sending out Solution time: 27 mins.

opposite? 5 Philan-

51 Change

neck-

wear

52 Hint

53 Island

loaves 50 Drenched Saturday's answer 4-2 16

quickly collected five clubs and a heart for down