

Hearing office moves to new site on Range

Hearing Solutions moved Dec. 6 to 990 S. Range Ave. from its old location in the same building as the Radio Shack at 1870 S. Range. Tim Stanton, a board certified hearing instrument specialist, said he will continue to work here on Thursdays, and at his main location in Hays the other four days of the week. "We're back in the saddle,"

said his wife Melissa, who acts as office manager. "We're back in operation on Thursdays." The new location, she said, is in Suite 1, just south of Pizza Hut. "It's a real nice office, but it took a couple months to get done," she said. Tim Stanton said that he has been practicing in Hays for seven years and Colby for six.

KanCare meeting to be held in Colby

The KanCare program will be holding educational meetings for members from 1 to 3 p.m. and from 6 to 8 p.m. on Wednesday, Feb. 20, in the Otterbourne Room of the City Limits Convention Center, 2227 South Range in Colby.

While previous meetings focused on what Medicaid consumers would need to know about KanCare, the upcoming meetings will be dedicated to helping members with questions they have regarding the transition, including the 90-day choice period for health plan coverage.

Any person with a disability may request accommodations, however, transportation is not

provided. Requests for this accommodation should be made by noon on Wednesday, Feb. 13, by e-mailing KanCare@kdheks.gov or by calling Rita Haverkamp at (785) 296-5107.

In addition to these meetings for consumers, a separate educational tour is being scheduled for KanCare service providers. The provider meetings will also take place in February, with details announced soon.

The State of Kansas and the three KanCare health plans – Amerigroup, Sunflower State Health Plan and UnitedHealthcare – will continue holding daily rapid response calls through Feb. 15. Each business day at 9 a.m., KanCare consumers and providers who have

implementation issues can bring them to the direct attention of state Medicaid officials and top leaders from the health plans. Dial-in information for this operated-assisted call is updated regularly on the KanCare website at www.kancare.ks.gov/events.htm

The standard assistance lines remain available 8 a.m. to 5 p.m. Monday through Friday. Contact information can be found at www.kancare.ks.gov/contact_us.htm.

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