# Numbers show department's value to state

staff by 20 percent

duties.

ies too.

The Kansas Insurance Department is putting the finishing touches on our 2012 Annual Report. We also have an update to our "ABCs of Insurance" booklet at the printer. In both of them, you can find much information about what we do and how we can help Kansans.

While you will soon be able to go to our website and download a copy of the documents, I thought I would give you a "sneak peek" of the more interesting statistics we have compiled for them, including information for a one-page "snapshot" that we provide when we talk to groups. Below are a dozen information bits that I think emphasize our ability to assist our state's residents.

• We regulate insurance companies and agents in our state according to laws passed by the Kansas Legislature. Most of the regulations center on the need for a company to file rates that will cover the cost of its claims and keep it operating efficiently.

• We educate Kansas insurance consumers and others through a broad outreach program. During 2012, department representatives, including myself, made 162 community presentations, and we honored 274 requests for interviews any in the country for efficiency

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from the media.

• While we are a state agency, since I took office. That decrease the department is an entirely selffunded entity. We collect revenue from fees paid by the nearly 1,700 insurance companies licensed to do business in our state. We are also funded through licensing and renewal fees of more than 102.000 agents, 22,000 of whom live in Kansas.

• Approximately 98 percent of those fees go back into the state's general fund. In 2012, that was more than \$143 million used to fund the Kansas government.

• Since 2003 the department has



came from not filling the jobs of retiring staff or open positions. tributes to national discussions on insurance by participating in com-

approved the operations of an additional 240 companies in Kansas. The Kansas insurance industry is now a \$15 billion business. More companies mean more quality choices in all lines of insurance. And, it's good business for our Kansas economy.

• I would put our staff up against

Jadeyn Bice: I have a dream to

Ashley Stoll: I have a dream to

Leonel Aguilar: I have a dream

Ethan Brown: I have a dream to

Danica Ritter: I wish to be a

Toby Korte: I dream to a profes-

Kole Butts: I have a dream to

Braydan Fringer: I have a dream

sional football player for Broncos

become the Colts running back or

to become president of the USA.

become a famous barrel racer.

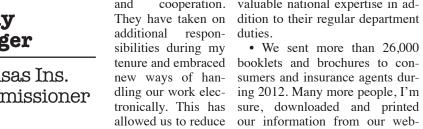
be the first girl president.

teacher when I grow up.

become a Nascar driver.

quarter back.

or New England.



mittees of the National Association of Insurance Commissioners. Several of them have association leadership roles; they provide

• Our department staff also con-

### **On the Beat**

#### COLBY POLICE Friday

1:09 a.m. - Caller reported loud banging from apartment. Spoke with subjects.

10:35 a.m. - Caller reported a camper-trailer parked on roadway overnight. Not found.

11:04 a.m. - Caller reported collision in parking lot.

11:21 a.m. - Subject came to station wanting information on an eviction notice. Civil matter.

4:03 p.m. - Caller reported three juveniles on ice at Villa High Pond. Juveniles spoken to.

6:28 p.m. - Driving while suspended report filed on traffic stop. 10:42 p.m. – Driving under the influence report filed on traffic lance crew. stop.

#### Saturday

1:13 a.m. - Caller reported unknown subject knocking on door. No one found in the area.

1:47 a.m. - Sexual battery report filed on incident.

2:07 a.m. – Battery report filed on incident.

2:44 a.m. - Report filed for four-vehicle non-injury collision.

3:43 a.m. - Burglary-theft report filed.

6:48 a.m. - Business reported theft of fuel. Made contact; accidental and all OK.

11:03 a.m. - Caller reported

pickup broken into. No damage; nothing taken.

booklets and brochures to con-

sumers and insurance agents dur-

ing 2012. Many more people, I'm

sure, downloaded and printed

our information from our web-

site, www.ksinsurance.org, or our

Facebook page, www.facebook.

com/kansasinsurancedepartment.

We urge people to look online first

to quickly print our information;

however, you can order hard cop-

million for Kansas insurance poli-

cyholders in 2012. That was mon-

• We recovered more than \$4.86

11:54 a.m. - Provided information to motorist at Range and I-70. 12:23 p.m. - Caller reported

dog at large in the 200 block of E.

Hill. Unable to catch. 1:48 p.m. – Assisted ambulance

crew on call. 4:29 p.m. – Vehicle struck pole at Walmart.

#### Sunday

12:47 a.m. - Caller reported subject hitting a parked vehicle. 1:37 a.m. - Security check at

Twister's. 2:08 a.m. - Security check at

the B Hive. 12:15 p.m. - Assisted ambu-

12:30 p.m. - Caller reported kids on the ice at Villa High. Spoke with subjects.

4:26 p.m. - Caller reported subject possibly harassing him. Spoke to subjects.

10:14 p.m. - Caller reported someone knocked side view mirror off car parked at 1255 S. Range

10:52 p.m. - Assisted ambulance crew on call and report filed for death investigation.

Monday 12:03 a.m. - Caller reported being threatened by subject. 1:10 a.m. – Protective custody

cooperation. valuable national expertise in ad- claim amounts initially offered by insurance companies. Our Consumer Assistance Division works both consumer education and ad-• We sent more than 26,000 diligently for consumers.

> • The assistance division prides itself on helping consumers with complaints and inquiries as quickly as possible. Speeding along that process is the department standard that you always get a live person on our toll-free, instate hotline, (800) 432-2484, during regular business hours.

• For the last few years, the number of complaints that department staffers handle has decreased. We are confident those numbers keep pick up the phone and call (ingoing down because of our efforts have helped convince companies surance information need, we are ey recovered in addition to the and agents that we will constantly truly here to help.

10:28 a.m. - Provided training

multiple thefts of fuel from ve-

drill at 1890 S. Franklin.

report filed.

"go to bat" for Kansans.

• One final area that bridges vocacy is our anti-fraud effort. With a four-person staff, our antifraud division handled 820 cases in 2012. Those staff members are also very active in consumer and law enforcement education through our speakers' bureau presentations.

This is a quick view of our work at the Kansas Insurance Department. For more you can watch for our online publications updates throughout the year. Or, you can state) toll-free. Whatever your in-

hicles. Report filed.

11:59 a.m. - Caller reported vehicle entered sometime early Sat-10:51 a.m. - Caller reported urday morning. Report filed.

## Our favorite gifts to give... and receive . . . . . . . . . . .

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decadent truffles and hand-crafted sweets.

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Fourth graders dream Fourth grade students at Golden Austin Durham: I have a dream Plains Elementary wrote down to open a gun/hunting club.

their dreams and wishes after viewing Martin Luther King's "I Have a Dream" speech and a discussion of his role in American history. Below are their dreams and wishes.

Tylor Todd: I have a dream to be AOHA world champion.

Brooke Stoll: I have a dream to play basketball at K-State. Bella Sauvage: I have a dream

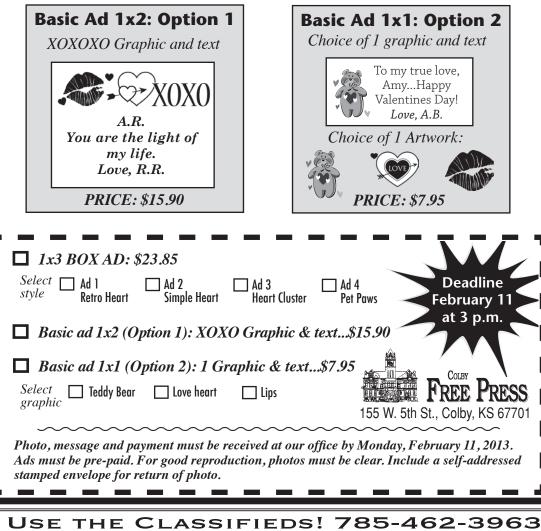
to be a pro team roper.

Rolis Loya: I have a dream to go to the wrestling state championship.

Wade Rush: I wish that they didn't do that to the colored.

Hannah Bange: I have a dream to be a firefighter when I grow up to be a vet with my Aunt Tammy. so I can help people.







# Society Editor

The Colby Free Press is looking part-time society editor for a to do social notes, weddings, engagements, obituaries, church and club items, features and other news of interest to the town. This is a great way to be in touch with the pulse of your town and get to know a lot of people. It requires accuracy,

speed and attention to detail. Work week would be 10-15 hours. Pay commensurate with experience and ability. Send a letter and resume to Sharon Friedlander, Publisher, at 155 W. Fifth St., Colby, Kan., 67701, sfriedlander@nwkansas.com or apply in person at the address above. No calls please. This could be the job you've been looking for. EOE m/f/h.





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