Seminar

to teach

service

By Doug Stephens

cult customers.

part of the state.

needed addressed.

time to bring them back.

other classes.

about marketing.

use this on an ongoing basis."

Chamber sponsors

class for businesses

The Goodland Daily News

The Goodland Area Chamber of

Commerce is hoping to help strengthen

Goodland businesses by offering a

seminar on customer service Tuesday

at the Northwest Kansas Technical

The class, which runs from 6:30 p.m.

to 9:30 p.m. in the Murray Building,

will focus on why customer service is

important, the importance of training employees and how to deal with diffi-

Ron Harding, president of the Cham-

ber, said the Small Business Develop-

ment Center out of Fort Hays State

The center is government funded, he said, and helps out businesses in this

The Chamber hasn't sponsored a

class like this in several years, Harding

said, but he heard from businesses and consumers that this was a topic which

"A lot of businesses don't have a

mechanism for training customer ser-

vice," he said. "Even some that do a lot

of training in that regard, like fast-food

restaurants, will benefit from the semi-

Harding said there are new companies in town since the last time this kind of class was offered, and new employees at a lot of the existing ones, so it was

"These are very helpful," he said.

The Chamber is also sponsoring two

One on Tuesday, Oct. 22, will focus

on customer service from the

employee's standpoint, and on Tues-

day, Nov. 19, companies can learn

The development center offers all

If these three seminars are success-

ful, he said, the Chamber of Commerce

might sponsor some more classes next

Those who attend the first three will

Harding said in past years people

from St. Francis and Sharon Springs

be asked what they would like the next

kinds of classes, Harding said.

ones to be about, he said.

have attended the seminars.

With the handouts they get, they can

University will run the class.

Six Pages

MONDAY September 16 2002

50¢

Volume 70, Number 181

weather report at noon

Today

Sunset, 6:55 p.m.

- **Tomorrow**
- Sunrise, 6:30 a.m.
- Sunset, 6:54 p.m.

Midday Conditions

- Soil Temperature 69 degrees
- Humidity 35 percent
- Sky sunny
- Winds south 21-25 m.p.h. • Barometer 30.10 inches
- and falling Record High 98° (1955)
- Record Low 34° (1965)

Last 24 Hours*

High 81° 48° Low Precipitation none

Northwest Kansas Forecast

Tonight: clear, low mid 50s, winds south 5-10 m.p.h.Tomorrow: sunny, high upper 80s, low upper 50s, winds south 5-10 m.p.h.

Extended Forecast

Wednesday: sunny and breezy, high lower 80s, low near 50. Thursday: clear, high mid 70s. Friday: mostly clear, high mid 70s, low lower 50s. Saturday and Sunday: clear, high lower 70s, low mid 40s.

(National Weather Service) Get 24-hour weather info. at 162.400 MHz. * Readings taken at 7 a.m.



Noon

Wheat — \$4.24 bushel Posted county price — \$4.21 Loan deficiency payment — 0¢ Corn — \$2.67 bushel

Posted county price — \$2.50 Loan deficiency payment — 0¢ Milo — \$2.42 hundredweight Soybeans — \$4.96 bushel

Posted county price — \$5.13 Loan deficiency payment — 0¢ Millet — \$13.00 hundredweight Sunflowers

Oil current crop — \$10.60 cwt. Loan deficiency pmt. — 0¢ Confection current — \$15/\$7 cwt.

Sun, Frontier Equity Co-op and 21st Century

afternoon

Powell assures

U.S. will move

WASHINGTON — Secretary

of State Colin Powell said today he is "absolutely sure" the United States is going to move ahead on a

new Security Council resolution

ensuring a tough U.N. stand

against Iraq to force the country to

Powell, meeting briefly with

reporters at the United Nation, said

he was very pleased with the re-

sponse of the U.N. to President

Bush's speech to the General As-

Bush said today that the world

doesn't need to know how close Saddam Hussein is to building a

nuclear weapon before facing him

In a speech in Davenport, Iowa,

Bush issued a fresh challenge to

the United Nations to prove its rel-

evancy by showing resolve against

the Iraqi leader, who Bush tried to

link to al-Qaida terrorists.

sembly last week.

accept weapons inspections.

from the Associated Press

1 p.m.

Pinto beans — \$25 (Markets provided by Mueller Grain, Sigco

"You can learn a lot at these," he said. Bean. These may not be closing figures.) "It is definitely worth the cost of attend-Members of the Chamber can get in

> for \$25, while non-members will pay \$30. Harding says people are encouraged to pre-register, although they can just show up at the door.

There needs to be from 16 to 20 people at each class to cover costs, he said, and if enough people don't sign up, they might be canceled, although the class on Tuesday will go through no matter how many people sign up.

Harding said 10 people had pre-registered on Friday.

"This one will be just to get our feet wet," he said. "We're going to test the waters and see how people like it."

City meeting

In a meeting at 5 p.m. today at 204 W. 11th, the Goodland City Commission plans to:

 Discuss the Sherman County Community Foundation with Schyler

 Go into a closed session to talk about buying real estate.

 Talk about building a driveway at the Carnegie Arts Center.

• Review a home occupation permit for the Four Sisters Bed & Breakfast at 1204 Center.

• Go over an ordinance dealing with

public right-of-ways. Appoint delegates to the annual League of Municipalities of Kansas



Getting rid of **DOMESTIC** HAZARDOUS WASTE

Goodland, Kansas 67735



Crystal Linsner, William McKnight and Rural Fire Chief Kenny Griffith based paint to add to the bulk barrel at the waste collection. One of the (above) grabbed cans of paint off a truck Saturday morning at the house- typical piles of material brought to the collection Saturday (top) includes

hold hazardous waste collection. Griffith (below) opened a can of oil household insecticides, oil, wood finish and a variety of chemicals.

First waste collection big success



By Tom Betz

The Goodland Daily News

Even before the doors opened Saturday morning, people were pulling up to drop off old paint cans, cleaning supplies and insecticides at the Sherman County Household Hazardous Waste facility at 1820 Cherry Crystal Linsner, the director of the

project, said it was a very successful day. She took the collection trailer back to Hays this morning.

She said 13 volunteers helped by bringing the materials in from the pickups and cars and then helping to separate the paints and unknown ma-

A lot of what came in was paint of all kinds, Linsner said.

There were a number of spray cans, both paint and insecticides.

hauled to Hays. The latex that was usable was poured into special buckets, and may be recycled in the future.

opened and poured into a barrel to be

There were a number of cans that were rusted and without labels which were checked and many were collected and poured into a barrel to be hauled away.

The total amount of what was collected will be known when Linsner returns from Hays. She is to review the collection with the commissioners during their regular meeting Tuesday.

Among the volunteers were Sheriff Doug Whitson, Rural Fire Chief Kenny Griffith, Randy Raile, William McKnight and Rich Simon of the City of Goodland.

The cans of paint were weighed before being poured into the bulk barrel so there would be a record of how Much of the oil-based paint was much material was collected.

Goodland paper owners add Norton to chain

After 32 years as publishers, Dick Bird City Times, all weekly publicaand Mary Beth Boyd today announced the sale of the *Norton Daily Telegram* to Steve and Cynthia Haynes of Oberlin, co-owners of Nor'West Newspapers and Haynes Publishing Co.

ald, The Saint Francis Herald and the lishing the Norton Daily Telegram for

tions, and the dailies Colby Free Press and The Goodland Daily News.

"Mary Beth and I sincerely thank our employees, our advertisers, our subscribers, our many news sources and The firm operates five northwest everyone else in Norton and surround-Kansas newspapers, The Oberlin Her- ing communities for assisting us in pub-

the past 32 years," said Dick Boyd. "The support of all you fine people has made it almost like one big family for

"We know that you will continue to support the Telegram and the new own-papers. The couple bought the Gooders, Steve and Cynthia Haynes, who land and Colby papers in 1997, and have a long, successful history of own- Steve Haynes has been acting publisher

sas and Colorado."

The Hayneses, both native Kansans and University of Kansas graduates, moved to Oberlin in 1993 to take over the Oberlin, St. Francis and Bird City ing and operating newspapers in Kan- of *The Goodland Daily News*.

Review of waste collection tops county agenda

The Sherman County commission- other things to the collection Saturday understands the county's no tolerance Foundation. ers on Tuesday will review results of the household hazardous waste collection held Saturday with Crystal Linsner, director of the hazardous waste pro-

The commissioners asked that Margaret Russell, who operates the transfer station, and Curt Way, county public works director, attend the meeting There was a steady stream of people to discuss the collection. The commis-

policy, and make sure it is being handled fairly.

The commissioners will discuss new flooring for the Good Samaritan Center with Phil Samuelson, the director. Schyler Goodwin is to appear to talk

The commissioners will review the elevator bills and a survey report.

They are to sign a fairground lease with Jack Elliott.

The commissioners meet at 8 a.m. in the commission room on the main floor bringing cans of paint and all sorts of sioners want to make sure everyone about the Sherman County Community of the Sherman County courthouse.