Rules for library need a more positive spin

DEAR ABBY: I am a reference librarian at a large academic library. While I share some of "Marian the Librarian's" concerns, I couldn't help but notice that her pointers for library etiquette were comprised almost entirely of "don'ts." I am afraid her diatribe against library patrons may cause some of them not to use the library at all, for fear of committing a faux pas and incurring a librarian's wrath.



How much better it would have $been \,had \,she \,compiled \,a \,list \,of \,library$ "do's" instead of library "don'ts." Example:

- Do teach your children to use and appreciate the library.

Do check your library's policy on food, drink and cell phones. (Many allow drinks in covered containers, and cell phones set to silent mode or in specific areas.)

- Do enlist the help of the refer-

ence librarian. You might be surprised what we can find for you in a short amount of time.

Do use your trip to the library as a learning experience. We have a saying, "Find the book for a man, and he'll have the information for only a day. Teach him to search the catalog, and he'll have information for a lifetime.'

Although, like "Marian," I'm tired of the poor etiquette I see in my library, I'm equally tired of the pervasive public image of librarians as cranky, uptight and "shushing." As a librarian, my job is to help and educate patrons. "Marian's" letter made it seem as if librarians are the behavior police. — ANTI-SHUSHER IN

MIAMI

DEAR ANTI-SHUSHER: Your point about casting the message in positive, rather than negative, language is well taken. And I agree that librarians have been wrongly stereotyped. However, if librarians are forced into the position of acting like "library police," it is because their patrons are acting in a way that is destructive or disruptive. Read on:

DEARABBY: I wish I could nail a copy of that letter to every flat surface of our library in the hope that our patrons might read it and get a clue. It has come to my attention that some librarians are unhappy that "Marian" chose to air her grievances in a forum as public as your column — and some ies are closed. — SOUTH BEND, the dinosaur."

have even called for a letter-writing IND., LIBRARIAN campaign to criticize Marian for telling the truth. I say, more power to her! NEW JERSEY LIBRARIAN

DEAR NEW JERSEY: Thanks for the warning. The following is a letter that expresses, I suspect, their real concern.

DEAR ABBY: I haven't seen such a vitriolic diatribe since librarians were told to stop pointing and get up off their "duffs" and go find the book for the customer! While libraries are free, taxpayers are the ones who support us, and if we have professionals in the field such as "Marian," we have only ourselves to admonish when our tax dollars are reduced and our librar-

DEAR SOUTH BEND: If libraries are closing because of lack of support or patronage, it may be because people do more and more research online at home than because librarians are overzealous in enforcing rules of common courtesy. To quote

a librarian from Beverly Hills, Calif.: "There is now a dwindling number of librarians due to retirement, downsizing, burnout and very low pay compared to other professions. That, coupled with a society that is becoming increasingly uncivil and underappreciative of a truly altruistic profession, makes me fear that the library profession is going the way of

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35	31	FMC				(1992) Tate Donovan.		★★½ "Highlander" (1986		Christopher Lambert.		edle Park"		
53	68	FOOD	Emeril Live "Pizza With Pizzaz" Pizza recipes.		The Next Food Network Star "Part 1"		The Next Food Network Star "Part 2"		Masatoshi Kimura.		Emeril Live Baby back ribs; beef ribs.			
13	7	FOX	The O.C. "Family Ties" ∩ ₪		The O.C. "The Power of Love" \cap 📧		The Fox Rep Shepard Sm	ith 📧	Bob Newhart	Bob Newhart	Moore	Mary Tyler Moore		
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3	9	NBC	News ∩	Ent. To- night		Will & Grace III	Hit Me Baby		(8:59) ER "S		News ∩	Tonight Show		
8	8	NBC	,	Grace 📧	Hit Me Baby Time (N) ∩	00	(7:59) ER "S		News	With Jay Le		, , , , , , , , , , , , , , , , , , ,		
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39	51	TLC	While You Were Out ★★★ "The Patriot" (200		Clean Sweep "Everyday Is Like Christmas" ©		CC				of Alain Nu			
28	37	TNT									1992, Drama)			
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12	3	WB	CC		TV ∩ 📧	TV ∩ 🖾	Beauty and Car repair; m	lassages.	News A 🖾	-	Friends A	Grace 📧		
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	35	UNI	(5:30) MLB Baseball Oakland Athletics at Atla Turner Field in Atlanta. (Live)					CC		Family Guy ★ ★ "Rat Race" (2001, Comedy) Rowan Atkinson, John Cleese. œ "A Killer Upstairs" (2005) Tracy Nelson. œ			
	63 77		"Terror-Shad			rror" (2003) S					1	1	
23 3	9	MTV NBC	News ∩	Pimp Ride Ent. To- night	Pimp Ride Dateline NB		Pimp Ride Pimp Ride		Pimp Ride Pimp Ride Law & Order: Trial by Jury "41 Shots" ∩ 𝔅		Pimp Ride News ∩	Pimp Ride Tonight Show	
8	8	NBC	Dateline NBC $\cap \mathbb{C}$				Law & Order: Trial by Jury "41 Shots" へ ©				night Show		
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	83		Stargate SG		Stargate Atl		Battlestar G		Stargate SG		Stargate Atl		
	41	SPK			†			CSI: Crime Scn		CSI: Crime Scn		CSI: Crime Scn	
39		ILC	While You W Clutter cause	es stress.	Clean Sweep Dining and guest rooms.		Long Engagement" 🖻		Clean Sweep "Printing Press Mess" (N)		What Not to Wear "Raina" (N) 📧		
	37		Into the Wes				Into the Wes		-		"The Mask of Zorro"		
51			Weird Travels 📧		Most Haunted			Most Haunted Journeys				Most Haunted	
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